

RESOLUTION NO. 2017-096


A RESOLUTION ACCEPTING AND APPROVING AN INTERACTIVE VOICE RESPONSE SYSTEM OFFERED BY EDMUNDS & ASSOCIATES FOR AN AMOUNT OF \$3400.00; AUTHORIZING THE MAYOR TO EXECUTE DOCUMENTS NEEDED TO IMPLEMENT SAID SYSTEM; PROVIDING FOR AN EFFECTIVE DATE; AND FOR OTHER PURPOSES.

WHEREAS, the City of Powder Springs' (the "City") financial software provider, Edmunds & Associates offers interactive voice response phone payments and inquiry for both property tax and utility billings solutions for an amount of \$3,400.00, which include \$2800 for set up and \$600 for annual maintenance;

WHEREAS, no additional hardware or integration is needed with the City's existing phone system, and the City desires to utilize the interactive voice response system for enhanced services and benefits to City customers;

NOW THEREFORE, be it hereby resolved by the Mayor and Council of the City of Powder Springs that it accepts and approves the interactive voice response system offered by Edmunds & Associates, and the Mayor is authorized to execute documents needed to implement the system, subject to review and approval of the City Attorney. This Resolution shall become effective immediately upon adoption.

SO RESOLVED this 21st day of August, 2017

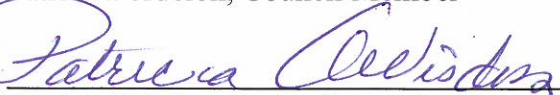

Albert Thurman, Mayor


Cheryl Sarvis, Council Member


Doris Dawkins, Council Member


Nancy Hudson, Council Member


Patrick Bordelon, Council Member


Patricia Wisdom, Council Member

ATTEST:
Kelly Axt, City Clerk

