

Managed Deployment

Interview Room

Statement of Work

Provider: ProLogic ITS, LLC

Customer: Powder Springs Police Department

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Scope of Services

This Statement of Work ("SOW") describes the services provided by ProLogic ITS also known as (Provider) located at 106 North Point Parkway, Suite 350 Acworth GA. 30102 for Powder Springs Police Department also known as ("Customer") located at 1114 Richard D Sailors Pkwy, Powder Springs, GA 30127. The term of this SOW shall begin on the date of the last signature and will end upon contract completion.

- The duration of the project is expected to be less than 1 day of actually installation time.
- Service Hours are Monday through Friday, 8:00 a.m. to 5:00 p.m. local time (excluding nationally-observed holidays) based on a forty (40) hour week.
- The Est. number of Interview Rooms to receive services are 2.

Hardware Purchased

- SmartKam Interview Workstation
- Dome Cameras
- Wall Switch
- Microphone

Overview of On-Site Services

- Ceiling Mounted Camera Installation
- Ceiling Mounted Microphone Installation
- CPU and Monitor Installation
- Wall / Desktop Switch
- Onsite Trash

Program Manager or Project Manager

The ProLogic PM office will manage and implement the deployment of equipment described under this SOW ("Services"). ProLogic will need the Customer to assign a program manager who will coordinate the activities to be performed under this SOW ("PM"). The PM for each party will serve as the point-of-contact for all communications and any modification to the scope, requirements, or responsibilities under this SOW.

The ProLogic PM Responsibilities are as follows

- Facilitate meetings to communicate roles and responsibilities, review assumptions and requirements, and schedule activities.
- Serve as central point of contact for all service delivery related issues.
- Facilitate Change Requests for existing services or proposed services which are in addition to or outside the scope of services provided under this SOW.
- Facilitate escalation issues to the appropriate management levels.
- Provide reports to Customer on a periodic basis, as mutually agreed, with respect to the Services being performed under this SOW.
- Manage and coordinate the installation support resources, schedules support resource shifts, and prioritize and controls installation support resource's daily activities.
- Scale and staff adequate resources to meet timeframes for applicable Services selected by Customer.
- Work with the Customer PM to resolve deployment issues.
- Use standard industry recognized project management tools and methodologies.
- Employ a regular reporting mechanism to identify project tasks, next steps, and potential problems.
- Make any changes associated with the project in compliance with the Change Management Process. .

Customer Responsibilities

Customer's Program Manager will work with the ProLogic Program Manager and designated representatives to support the activities prior to and during implementation of the Program. These responsibilities include, but are not limited to:

- Assign a single point of contact.
- Provide requirements and technical data if needed for the Services.
- Ensure all necessary Customer resources are available for the duration of the Program.
- Coordinate the scheduling of all necessary resources required for the Services.
- Maintain communication with end users to prevent scheduling conflicts.
- Provide access to Customer facilities and systems as needed to provide the Services herein.
- Provide a resource to sign off on the services performed on a daily basis
- Facilitate escalation of communications between Provider and Customer as needed to engage appropriate management levels and to obtain approvals
- Provide internet and power connectivity to each install location.
- Provide terminated, tested and working cable drops inside each install location unless otherwise purchased herein.

Onsite Installation Services

Ceiling Mounted Camera Installation:

- Unpack new camera from shipping box and inspect component for any damage.
- Verify and record each serial number.
- Notify Customer of any discrepancy or damage.
- Install Camera in existing location if suitable and desired by customer.
- When needed, Cut/Drill small hole in drop tile ceiling and mount each camera to industry standard.
- Using the provided cabling, each Camera will be connected to the PoE data switch provided by the customer unless purchased herein or through a separate ProLogic quote.

Assumptions:

- Technician will use pre-existing cables & raceway if present.
- Penetration of cinder block (fire) walls are not included as part of this scope.
- Customer will ensure PoE switch is configured with an IPv4 address and uplinked to the customer's primary data network core.
- Ceiling heights must be 12' or less.

Ceiling Mounted Microphone Installation:

- Unpack new Microphone from shipping box and inspect component for any damage.
- Verify and record each serial number.
- Notify Customer of any discrepancy or damage.
- When needed, Cut/Drill small hole in drop tile ceiling and mount each Microphone to industry standard.
- Using provided cabling, each Microphone will be connected appropriately.

Assumptions:

- All rooms will have drop tile ceilings.
- Technician will use pre-existing raceway if present.
- Penetration of cinder block (fire) walls are not needed.
- Ceiling heights must be 12' or less

CPU & Monitor Installation:

- Unpack new system from shipping box and inspect component for damage.
- Verify and record each serial number.

- Notify Customer of any discrepancy or damage.
- Organize system components and peripherals (e.g., keyboards, power cords, mice, and wall mount) for deployment.
- Plug Customer-provided, network patch cable into new system. All Patch cables and surge protectors must already be in place (in each room) and unboxed
- Plug all power cords into existing electrical sources.
- Plug network patch cables into existing certified network jacks.
- Boot the new system and verify connectivity.
- Complete validation & function test as agreed to by both parties.

Assumptions:

- Customer will have power outlet ready prior to scheduling the installation.
- Customer will provide table or shelving unit inside each viewing room for system to be installed on.
- Customer with ensure PoE switch is configured with an IPv4 address and uplinked to the customer's primary data network core.
- Ceiling heights must be 12' or less.

Wall / Desktop Switch Installation:

- Unpack new switch from shipping box and inspect component for damage.
- Verify and record each serial number.
- Notify Customer of any discrepancy or damage.
- Rack mount each switch in customers' existing rack.
- Neatly organize all related cabling.
- Plug Customer-provided, network patch cable into new system. All Patch cables and surge protectors must already be in place (in each room) and unboxed.
- Plug all power cords into existing electrical sources.
- Plug network patch cables into existing certified network jacks.
- Boot the new system and verify connectivity.
- Complete validation & function test as agreed to by both parties.

Assumptions:

- Customer will have power outlet ready prior to scheduling the installation.
- Customer will have open space in the existing rack so Tech can slide the new switch in place without moving legacy equipment.
- Customer with ensure PoE switch is configured with an IPv4 address and uplinked to the customer's primary data network core.
- Customer to provide all cabling runs in the data center.

On Campus Trash Removal:

- Removal of deployment related trash to centralized Customer location beyond immediate deployment building/location and break down all boxes.

Pricing

Managed Deployment Pricing

Activity to be Performed	Price Per Room
Ceiling Mounted Camera Installation Ceiling Mounted Microphone Installation CPU and Monitor Installation Wall / Desktop Switch Onsite Trash	\$875.00
Cancellation Fee	\$250.00
Reschedule Fee	\$250.00
Total	\$1,750.00

Pricing Notes

- a) Prices for Optional Services listed in the above chart are dependent on such Services being performed at the same time the basic Services are performed. Prices for Optional Services will be subject to increase when such Services are scheduled separately from the basic Services and require a return visit to the end-user’s desktop.
- b) Provider must contact Customer prior to performing out of scope, time and material, and/or re-schedule services. At time of notification, Provider is required to clearly indicate if additional charges will be incurred and obtain approval to perform the work.
- c) Payment Terms are net 30days
- d) Cancellation and Reschedule Fees only apply if the install is cancelled or postponed within 24 hours of the scheduled installation.
- e) Services will be billed upon ProLogic / Customer sign-off on each install

General

IN WITNESS WHEREOF, ProLogic and Customer have caused this SOW to be signed and delivered by their duly authorized representatives as of the date of last signature below (the “Effective Date”).

ProLogic ITS, LLC

By: Paul Sprayberry
 Printed Name: Paul Sprayberry
 Title: Managing Partner
 Date: October 16, 2017

Customer:

By: _____
 Printed Name: _____
 Title: _____
 Date: _____