



## COMCAST BUSINESS SERVICE ORDER

Company Name: City of Powder Springs. Order # 25900092

<b>Service Location:</b>		<b>Billing Location:</b>	
Address 1	<u>4484 MARIETTA ST</u>	Address 1	<u>4484 MARIETTA ST</u>
Address 2	<u></u>	Address 2	<u></u>
City	<u>POWDER SPRINGS</u>	City	<u>Powder Springs</u>
State	<u>GA</u>	State	<u>GA</u>
Zip	<u>30127</u>	Zip	<u>30127</u>
Primary Contact Name	<u>ALBERT THURMAN</u>	Billing Contact Name	<u>ALBERT THURMAN</u>
Primary Contact Phone	<u>(770) 943-1666</u>	Billing Contact Phone	<u>(770) 943-1666</u>
Primary Contact Email	<u>kaxt@cityofpowdersprings.org</u>	Billing Contact Email	<u>kaxt@cityofpowdersprings.org</u>
Service Term	<u>12</u>	Tax Exempt	<u>Yes</u>
Package Code:	<u>\$140DataPackage_BI200_1yr</u>	Promo Code:	<u></u>

Package & Promotion Details
Data Package for discounted rate of \$140 for months 1-12, increasing to then regular rate in month 13. Package includes Business Internet 200/20 Mbps. 1 year term agreement required. All products in the package must be maintained to sustain the package rate. Additional \$10 MRC discount with enrollment in EcoBill paperless billing and automatic payments through Comcast's self-service online tool via <a href="https://business.comcast.com/myaccount">https://business.comcast.com/myaccount</a> within 30 days of service installation. If either EcoBill paperless billing or automatic payment service is cancelled during the promo, the monthly service charge automatically increases by \$10.00. Equipment, installation, taxes and fees, including Broadcast TV Fee, Regional Sports Fee, regulatory recovery fee and other applicable charges extra and subject to change.

Package	Services Included	Qty	Package Monthly Service Charge <sup>1</sup>	Package Non-Recurring Charge <sup>2</sup>
Data Package	Business Internet 200	1	\$ 140.00	\$ 0.00

Equipment and Additional Service(s)	Qty	Additional Monthly Service Charge <sup>1</sup>	Additional Non-Recurring Charge <sup>2</sup>
<b>Business Internet</b>			
Static IP -5	1	\$ 24.95	
<b>Equipment Fee</b>			
Package Equipment Fee	1	\$ 18.45	
<b>Additional Fees</b>			
Standard Installation Fee	1		\$ 0.00
<b>Total Additional Charge</b>		<b>\$ 43.40</b>	<b>\$ 0.00</b>

	Monthly Service	Non-Recurring Charge <sup>2</sup>
<b>Total Charge for Service Order</b>	<b>\$ 183.40</b>	<b>\$ 0.00</b>



## COMCAST BUSINESS SERVICE ORDER

**Company Name:** City of Powder Springs. **Order #** 25900092

<sup>1</sup> Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

<sup>2</sup> Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

<b>General Special Instructions</b>

### AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <a href="http://business.comcast.com/terms-conditions/index.aspx">http://business.comcast.com/terms-conditions/index.aspx</a>
Signature <u>ALBERT THURMAN</u>
Name <u>ALBERT THURMAN</u>
Title <u>Mayor</u>
Date <u>8/19/2020</u>

FOR COMCAST USE ONLY	
Sales Representative	<u>John Mandia</u>
Sales Representative Code	
Sales Manager Name	<u>Benjamin Frazier</u>
Sales Manager Approval	
Division	<u>Central</u>
SmartOffice License Number	



COMCAST BUSINESS SERVICE ORDER

Company Name: City of Powder Springs. Order # 25900092

**BUSINESS INTERNET CONFIGURATION DETAILS**

Transfer Existing Comcast.net

Number of Static Ips

Equipment

Business Web